Getting started with Hapag-Lloyd

Additional Free Time, Ship Green, Shipping Guarantee, Live Position, HL Live, Cargo Shield



Your complementary tools instantly

It is Hapag-Lloyd's digital service that allows you to purchase additional freetime days for import containers, with discounts on standard or contractual rates. Available globally, it enables you to quickly and easily buy up to 10 extra days online.





ADDITIONAL FREETIME

Shipping Guarantee allows you to secure the shipment of your cargo even during peak demand periods, preventing rollovers and ensuring on-time departures. Available worldwide, it can be easily purchased after making your booking via Web Booking or Hapag-Lloyd Navigator, regardless of the channel used. Check online purchase options after submitting booking or contact vour your local representative for more information.

Ship Green is a Hapag-Lloyd service that enables up to 100% reduction of emissions on the ocean leg of shipments through the use of biodiesel. It operates under the Book and Claim model, applying the reduction regardless of vessel or route. It is available globally for various container types and booking channels.





Your complementary tools instantly

Live Position allows you to track dry containers in real time throughout the entire journey, providing full visibility regardless of the transport mode. It uses smart technology to show the exact location, updated ETA, and distance traveled. Improve your planning and control of your supply chain from Hapag-Lloyd's online platform.





Hapag-Lloyd LIVE is our real-time monitoring technology for refrigerated containers, offering precise data on temperature, gases, and global positioning of your shipment. We provide two tailored solutions to your needs: HL LIVE Basic, ideal for perishable products such as dairy, pharmaceuticals, or frozen goods; and HL LIVE Plus, designed for cargo requiring controlled atmosphere or cold treatment.

Cargo Shield is an additional protection extension to the Bill of Lading (B/L), offering three coverage levels and flexible online contracting. It provides transparent pricing, self-management, and fast claims processing. Coverage includes risks to the cargo such as theft, damage, war, piracy, and fire, facilitating a swift and efficient claims handling process.





Additional Freetime

How to purchase additional free time for a booking with Hapag-Lloyd

- 1. Go to https://www.hapag-lloyd.com
- 2. Click on the Bookings option
- 3. Select Additional Services
- 4. Click on the Additional Freetime image



₭ Hapag-Lloyd

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6. Enter the booking number for which you want to purchase additional free time and click on Open.

TIP: Additional free time can only be purchased for the destination port, and the purchase must be made no later than 24 hours before the vessel's arrival.

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5. Log in with your username and password.

TIP: If you don't have login credentials yet, you can register by selecting the "Not yet registered" option. Our team will confirm the creation of your account on our website within a few hours.

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7. Select the free time package you wish to purchase, review the information and total charges, and accept the Terms and Conditions.

TIP: If everything is correct, proceed with the purchase of Additional Freetime. The system will confirm the successful purchase of the product.



Ship Green



5. Log in with your username and password.

TIP: If you don't have login credentials yet, you can register by selecting the "Not yet registered" option. Our team will confirm the creation of your account on our website within a few hours.

Purcl	hase Ship Gree	n.		
Bookin	g Number			
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	Booking No.	Customer Reference	Main Vessel SEASPAN ZAMBEZI	
	Port of Loading	ETD	ETA	Port of Discharge
	CARTAGENA (COLOMBIA) (COCTG)	2025-05-28	2025-06-08	LOS ANGELES, CA (USLAX)

7. Review the shipment information and the CO_2 emissions it generates. Select the emission reduction percentage you wish to contribute and its corresponding value. Accept the Terms and Conditions. If everything is correct, proceed with the purchase of Ship Green.

TIP: Each quarter, you will receive Ship Green Declaration detailing your contributions and the emissions reductions achieved for the shipments where the product was purchased.

How to purchase Ship Green for a booking with Hapag-Lloyd

1. Go to https://www.hapaglloyd.com

- 2. Click on the Bookings option
- **3.** Select Additional Services
- 4. Click on the Ship Green image

K Hapag-Lloyd		
	Please Log in	-
7	Password Edgot your	L password?
1500	Log in	
	Not yet registered?	made

6. Enter the booking number for which you want to purchase Ship Green and click on Open.

TIP: Ship Green can be purchased for all your confirmed dry bookings with Hapag-Lloyd, up until the vessel's departure from the port of origin.

Emission Reduct	tion Percentage		
0 50%			
100%			
Avoided emissio	n 1.36/1.36tCO₂e		
Ship Green Fee			
Amount of TEU	CO2e Avoidance Fee per TEU	Currency	Total
4	88.00	USD	352.00 Total: 352 00 USI



Shipping Guarantee

How to purchase Shipping Guarantee for a booking with Hapag-Lloyd

- **1.** Go to https://www.hapag-lloyd.com
- 2. Click on the Bookings option
- 3. Select Additional Services
- 4. Click on the Shipping Guarantee image



6. Enter the booking number for which you wish to purchase the shipping guarantee and click Open.

TIP: You can purchase Ship Green for all your dry bookings already confirmed by Hapag-Lloyd and up until the vessel's departure from the origin port.

Home Services & Information	Our Company Online	e Business Suite			م
j Schedule Applic	ation ① About this a	PP			
Book ^					
Create Booking	Shipping Guara	ntee Fee*			
Booking Template	Container Type	Quantity	Rate	Currency	Total
My Bookings	45GP	2	200	USD	400.00
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Additional Services	*The Shipping Guara	ntee Fee will be inclu	ided as a separa	ite component on the	e invoice.
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5. Log in with your username and password.

TIP: If you don't have login credentials yet, you can register by selecting the "Not yet registered" option. Our team will confirm the creation of your account on our website within a few hours.

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7. Verify the shipment information and accept the Terms and Conditions. If everything is correct, proceed with the purchase of the Shipping Guarantee.



Cargo Shield



5. Log in with your username and password.

TIP: If you don't have login credentials yet, you can register by selecting the "Not yet registered" option. Our team will confirm the creation of your account on our website within a few hours.

Booking Number			
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Enter your booking r	umber		
Booking No. 12XXXXX		Your Reference	
2025-05-28	Terminal / Ramp (PoL) CARTAGENA (COLOMBIA), COCTG		
2025-06-08	Terminal / Ramp (PoD) LOS ANGELES, CA, USLAX		
≻ US2 👼	SEASPAN ZAMBEZI 651566		
		Container types:	
		2 × 45GP	

7. Review the information for the three types of Cargo Shield, select the one that best suits your needs, accept the terms and conditions, and protect your shipment with Hapag-Lloyd.

TIP: If additional space is added to the booking, Cargo Shield will also apply to the additional containers. The service is charged per unit. You can purchase Cargo Shield up to 24 hours before the vessel's departure.

How to purchase Cargo Shield for your booking with Hapag-Lloyd.

- Go to https://www.hapag-lloyd.com
- Click on the Bookings option
- Select Additional Services
- . Click on the Cargo Shield image

-	Please Log in	
	E-mail Address	
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6. Enter the booking number for which you want to purchase cargo shielding and click Open.

TIP: Cargo Shield applies to all units associated with the booking; partial activation of the product is not possible.

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Live Position



Enter the booking number for which 6. you want to purchase Live Position.

TIP: You can purchase Live Position for all your confirmed dry bookings with Hapag-Lloyd before the vessel's departure from origin.

Containers List					
Please review the list of containers that are temporarily unavailable du	s available for purchase. The avail ie to technical or other reasons w	lable containers for purchase are disp vill be automatically excluded.	olayed at the top. Any containers		
Container No.	Туре	Availability 🛛	Currency	Fee	
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Not assigned yet	220P	Available	USD	15	
			Rows per pa	age: 5 💌 1-2 of 2	
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Verify the information of the units 7. associated with the booking and accept the Terms and Conditions. If everything is in order, proceed with the purchase of Live Position.





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		USD 2770 /Container	□ 40	RE		
				Select		

5. Select the Hapag-Lloyd LIVE service.

TIP: This technology allows you to view real-time information about the unit's temperature and location.

Nuestr Hapag-Lloyd LIVE			×
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Terminal / rto Quetz ed Transit Advanced monitoring option for controlled atmosphere	r goods requiring a	Hapag-Lloyd Live Basic Temperature control monitoring for	r sensitive goods
d from USD 80 /Container	(Jp 20RE	USD 50 /Container	(30 20RE
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Freight OT Temperature Set Point		 Temperature Set Point 	
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7. Verify the quote information and accept the Terms and Conditions. If everything is in order, proceed with generating the quote.

TIP: The HL LIVE service for refrigerated units can only be added when generating the quote or the booking; it is not possible to add it after the booking has been created.

How to purchase Smart Monitoring for your Reefer container with Hapag-Lloyd.

1. Log in with your username at <u>https://www.hapag-lloyd.com</u>

- **2.** Generate a new quote
- **3.** Select the offer of your choice

4. Continue to the additional services section



6. The options for Hapag-Lloyd Live Plus and Hapag-Lloyd Live Basic will be enabled. Please remember that the PLUS service is used only for Controlled Atmosphere units, whereas the Basic service is for regular units.

TIP: With Hapag-Lloyd Live PLUS, in addition to viewing temperature and location, you can also monitor humidity, CO2, and O2 levels.

	Additional Services		∠ Edit
Search Edit *			
		Curr.	20RE 40RE
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Buenaventura			
via: Lazaro Cardenas, Mic	Total		
Terminal / Ramp (PoD)		Curr.	20RE 40RE
Estimated Transit Time () 16 days	Total per Container	USD	2996 3670
CO2e Emissions 1.24 t CO2e ③			
Valid from 2025-05-27 O Valid to 2025-08-30	Confirmation		
Expiring 2025-06-25	I accept the Quick Quotes Terms and Conditions		
Im 20RE, 40RE	I accept the <u>Hapag-Lloyd LIVE Terms and Conditions</u>		



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