

October 14th, 2022

Shipping to USA?? Here's an update on how to request Import Last Free Day information on our website

From October 14th, 2022, you can submit to receive your **Hapag-Lloyd** LFD (Last Free Day) for Import Shipments on our website [Last Free Day Request - Hapag-Lloyd](#) and email will be sent with this information. This tool is intended to improve the timing of information given to our customers which expedites the cargo release.

We encourage you to share this information with all your logistics partners and ensure that they are aware of this new enhancement. Only Hapag-Lloyd's LFD's are provided via this tool, not terminal's last free day. This tool is intended for import shipments within USA (excluding Long Beach and Los Angeles) & Canada.

Last Free Day times provided via this application are valid at time of request and are subject to change without notice. You can still find Last Free Day for your shipment on our website, please visit the [Import Overview](#) section.

With your cargo planning in mind, we would like to remind you of the following steps for your containers' delivery:

- Ensure that you have sent the original Bill of Lading to our Hapag-Lloyd Atlanta Quality Service Center
- Have completed the respective payment via PayCargo
- Verify that the cargo has been customs cleared
- Confirm if the delivery address is able to receive the container within the applicable free time

For your reference, visit the [Detention & Demurrage](#) section on our website to find details about the free time and applicable tariffs under the following names:

- USA Detention
- USA Import Inland Demurrage
- USA Detention & Demurrage Policy

In case you need additional days at destination, please keep in mind that you can purchase them at a discounted rate either via [Navigator](#) or by going to the [Additional Services](#) section. Please remember that this option will only be available until the time when the cargo discharges at destination.

If you should require additional information, please contact our customer service team at your [location](#), who will guide you based on your individual situation