

Simplified submission:

Letter of Authority

Fast. Paperless.
Efficient.



Tired of filling, signing and stamping documents? Speed up your process and make use of our new 'Letter of Authority' digital solution!

With our latest import tool you can submit your LOA in seconds. We've created a straightforward form for a smooth user experience: Instead of uploading your documents, all you need to do is fill out all mandatory fields - and we'll handle it from here!

Your Benefits

Faster Processing



Streamlined data leads to faster processing. One submission, continuous transfer for upcoming shipments (General LOA).

Operational Efficiency



The LOA form simplifies the process by clearly outlining what needs to be provided.

Paperless Simplicity



Providing an easy digital solution, instead of filling out, printing, signing, and stamping documents.

How to use our "Letter of Authority solution"

The LOA submission process is fast and hassle-free: Simply complete the mandatory fields – no document uploads are required. We will keep you updated as soon as the LOA is received and will not only send you a copy of the information you have provided, but also inform you after the LOA has been approved by our Customer Service teams.

In case you have submitted a General LOA with a validity, we will inform you as soon as the LOA is about to expire. In addition, we will let your Authorized Party know when they have been nominated for a specific B/L.

All in all, the transparency will be hugely increased, and self-service capabilities will be enhanced.

Eventually we will not only store the General LOA – but also link the matching B/L and initiate the release process if all pre-conditions, like payment received and B/L surrendered, are fulfilled.

[Try out LOA](#)

For further information, please contact your local **Hapag-Lloyd Sales** or **Customer Service representative** or visit www.hapag-loyd.com

