



Here's an update for our local charges

Dear Valued Customer,

31.03.2025

We hope this message finds you well.

Please be advised that our landside tariff will be adjusted effective April 1, 2025. Please refer to below link for the new tariff:

Find Local Charges and Service Fees for All Countries - Hapag-Lloyd

A detailed summary of the charges impacted by the new tariff is provided below for your review. We encourage you to familiarize yourself with these changes to ensure a smooth transition.

Charge Description	Charge Code	Container Type	Curr.	2024	1st April 2025	Units of Measure	Remarks & Notes
Export Service Fee	ESF	All	ZAR	1485.00	1570.00	20'	Applicable for all Exports from South Africa
		All		1685.00	1755.00	40'	
Container Upgrade	CLO	All		2315.00	2675.00	20'	Applicable for additional cleaning and up-grades to containers
		All	ZAR	3704.00	4055.00	40'	
Invoice Amendment Origin	IAO	All	ZAR	1110.00	1290.00	Doc	Applicable for invoice amendment and/or invoice cancellation
	MAF		USD	100.00	150.00		1st correct as long as received prior vessel sailing = No Charge 2nd Correction prior / post sailing = USD 150 per BL
Bill Amendment Fee		All				Amendment	Any correction received post sailing = USD 100 per BL
Bill Fee (Manual)	MTD	All	ZAR	3056.00	3225.00	DOC	Applicable for SI's received via email, excel, word or any other channel
Pre-Allocated Container	RHO	All	ZAR	880.00	1015.00	CNTR	Applicable for containers which are pre-allocated and reservice for a specific booking
Replacement Seal	SEC	All	USD	15.00	20.00	CNTR	Applicable for a replacement or additional HS bolt seal
Pick Up Fee at Origin	P00	20'	USD	220.00	250.00	CNTR	Pick up fee applicable for Johannesburg depot release for 20'GP on merchant haulage only
Import Service Fee		All	ZAR	1485.00	1755.00	20'	Admin fee applicable for all imports into South Africa
	ISF	All		1685.00	1847.00	40'	
Navis Amendment Destination	CCD	All	ZAR	500.00	645.00	CNTR	Amending transport code on Navis
Scanner Fee	CEO	All	ZAR	1310.00		CNTR	Scanner Fee for Customs examination at terminal (Orig
					1290.00	20'	
					1845.00	40'	
Exquipment Maintaince Fee	EMF	All	ZAR	550.00	645.00	20'	Applicable for all import units. Charge covers a basic sweep for GP, and a chemical wash for reefers. Additional cleaning, including removal of dunnage, will be billed seperately.
				650.00	740.00	40'	
				700.00		20' RF	
				700.00		40' RH	
Invoice Amendment Dest	IAD	All	ZAR	1000.00	1290.00	DOC	Applicable for invoice amendments and/or invoice cancellation
Johannesburg Turn In Fee	POD	All	ZAR	3800.00	4515.00	20'	Levied for containers turned into a Johannesburg Depot on merchant
	POD	All		9800.00	10135.00	40'	haulage only
Late/Incomplete Fee	LIF	All	USD	100.00	120.00	DOC	Fee for the late payment of an invoice as per credit terms in place for the customer.

If you have any questions or require further assistance, please do not hesitate to contact our customer service team at +27 21 672 2335 or <u>southafrica@service.hlag.com</u>

Best regards,

Keep in touch

