



## Weekly Newsletter

Our announcements are valid for Week 33, covering the period from [11.08.2025 to 15.08.2025](#)



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## Weekly Equipment Stock



### All Areas

For DRY& 40RF units, we have enough equipment stock.



### Piraeus

For DRY units, we have enough equipment stock.  
For 40RF units, we have enough equipment stock.



### Thessaloniki

For DRY units, we have enough equipment stock.  
For 40RF and 40HC units, we have enough equipment stock. For Piraeus shipments, we can not provide equipment from Thessaloniki.



### Key Operational Guidelines:

- **First booking confirmation** covers only **vessel space**. Unless any equipment issues are specified **above**, equipment approvals will be granted **one day prior** to the pick-up dates stated in the booking confirmation.
- For **reefer container bookings**, it is mandatory to obtain **pre-approval from your sales representative**. Reefer equipment will not be released without prior confirmation, regardless of whether a booking confirmation has been received.

### Equipment Pick Up Procedure

We kindly request you to check below details to avoid any problem during equipment pick up.

- Equipment pick up date must match with pick up date at booking confirmation
- In case EQ is not picked up at selected date/time, pick up date should be updated.
- Pick up date changes should be done via booking amendment platform. In case pick up date was not updated, additional cost may occur. ( lift on/off, genset handling etc...)
- Genset remark should be indicated only if genset is needed.
- Trucker information is not needed

| Service Name | Earliest MT Pick Up |
|--------------|---------------------|
| EM1          | SI -3               |
| AL7          | SI -5               |
| EMX          | SI -3               |
| IRS(GRPIR    | SI -1               |
| IRS(GRSKG)   | SI -6               |

# Important Announcement

## Booking Cancellation – Rolling - Reduction Fee

Effective from 01.04.2025, the following charges will apply for booking cancellation, postponement or container reduction requests;

### Booking Cancellation Fee:

- Within shipping instruction cut-off –72 hours period, BCF (Booking Cancellation Fee) will be applicable at 100 EUR per container. If booking cancellation request is submitted after the first roll caused by customer, the charge will apply regardless of the request time.
- Reefer containers will be exempted from this process.

### Booking Postponement Request:

- To the next vessel or rolling's caused by customer will charge with CRO charge code as EUR 100 if it'll be happened within shipping instruction closing - 72 hours period.
- Bookings that were previously postponed upon customer request, if postponed for a second time upon customer request or customer caused reason, CRO (Cargo Roll Fee) will be applied as EUR 100 per container will apply regardless of the request time.
- Cost validity for repeated deferrals continues will do so. Reefer containers will be exempted from this process.
- Hapag-Lloyd induced postponements are not included in this process.

### Booking Container Reduction:

- During the shipping instruction closing -72 hours period, BOO (Booking Amendment Fee) will be applicable at 100 EUR per container.
- Reefer containers will be exempted from this process.
- Container reductions due to Hapag Lloyd (equipment problem) are not included in this process.



# Important Announcements

## ■ Import Control System 2

Dear Customer,  
You can find below the instruction steps to be followed under ICS2, which we have prepared for you.

You can review the instruction steps that must be followed within the scope of ICS2 from the table we have prepared for you

You can also access it via the link below.

- [EU ICS2 FAQ](#)

|                                   |   |   |
|-----------------------------------|---|---|
| <p><b>BCO</b><br/>(Shipper)</p>   | <p><b>References</b></p> <p>EU Import Control System 2 filing</p> <ul style="list-style-type: none"> <li><input checked="" type="radio"/> I am the cargo owner</li> <li><input checked="" type="radio"/> Provide seller and buyer data to Hapag-Lloyd</li> <li><input type="radio"/> File seller and buyer data through self filing / supplementary declarant</li> <li><input type="radio"/> I am a self filer / filing by supplementary declarant</li> <li><input type="radio"/> Ask Hapag-Lloyd to file my house bills</li> </ul> | <p>If you are the BCO (shipper), you can complete the process by selecting 'I am the cargo owner' and entering the seller and buyer information.</p>  |
| <p><b>BCO</b><br/>(Shipper)</p>   | <p><b>References</b></p> <p>EU Import Control System 2 filing</p> <ul style="list-style-type: none"> <li><input checked="" type="radio"/> I am the cargo owner</li> <li><input type="radio"/> Provide seller and buyer data to Hapag-Lloyd</li> <li><input checked="" type="radio"/> File seller and buyer data through self filing / supplementary declarant</li> <li><input type="radio"/> I am a self filer / filing by supplementary declarant</li> <li><input type="radio"/> Ask Hapag-Lloyd to file my house bills</li> </ul> | <p>If you are a BCO (shipper) and the actual shipper and consignee stated on the BL differ from the seller and buyer, this information must be shared with Hapag-Lloyd. You can complete the process by selecting the options 'I am the cargo owner' and 'File seller and buyer data through self-filing / supplementary declarant'.</p>  |
| <p><b>NVO</b><br/>(Forwarder)</p> | <p><b>References</b></p> <p>EU Import Control System 2 filing</p> <ul style="list-style-type: none"> <li><input type="radio"/> I am the cargo owner</li> <li><input checked="" type="radio"/> I am a self filer / filing by supplementary declarant</li> <li><input type="radio"/> Ask Hapag-Lloyd to file my house bills</li> </ul>  | <p>If you are an NVO (forwarder) and the filing will be done by you, the option 'I am a self-filer / filing by supplementary declarant' should be selected, and your EORI number must be provided to us.</p>  |
| <p><b>NVO</b><br/>(Forwarder)</p> | <p><b>References</b></p> <p>EU Import Control System 2 filing</p> <ul style="list-style-type: none"> <li><input type="radio"/> I am the cargo owner</li> <li><input type="radio"/> I am a self filer / filing by supplementary declarant</li> <li><input checked="" type="radio"/> Ask Hapag-Lloyd to file my house bills</li> <li><input checked="" type="radio"/> Provide seller and buyer data to Hapag-Lloyd</li> <li><input type="radio"/> File seller and buyer data through self filing / supplementary declarant</li> </ul> | <p>If you are an NVO (forwarder) and the filing is requested by Hapag-Lloyd, you should select the option 'Ask Hapag-Lloyd to file my house bills' and submit the seller and buyer information to Hapag-Lloyd.</p>  |
| <p><b>NVO</b><br/>(Forwarder)</p> | <p><b>References</b></p> <p>EU Import Control System 2 filing</p> <ul style="list-style-type: none"> <li><input type="radio"/> I am the cargo owner</li> <li><input type="radio"/> I am a self filer / filing by supplementary declarant</li> <li><input checked="" type="radio"/> Ask Hapag-Lloyd to file my house bills</li> <li><input type="radio"/> Provide seller and buyer data to Hapag-Lloyd</li> <li><input checked="" type="radio"/> File seller and buyer data through self filing / supplementary declarant</li> </ul> | <p>If you are an NVO (forwarder) and a two-step filing process applies, Hapag-Lloyd will submit the initial filing on behalf of the customer using the seller and buyer information. The supplementary filing must then be completed by the party providing the seller and buyer details. In this case, the EORI number of the party submitting the supplementary filing is required.</p> |



### Invoice Cancellation Fee



As of June 1, 2025, the following fees will apply to invoice cancellation requests for all shipments originating from or destined for Greece

Export – Charge Code: IAO: 10 USD / BL

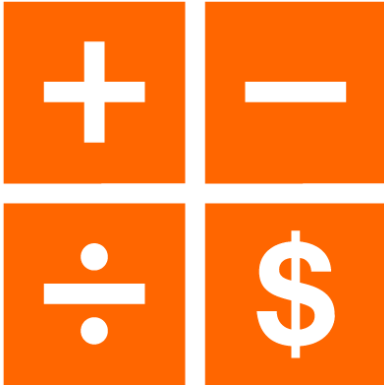
Import – Charge Code: IAD: 10 USD / BL

These fees will apply to invoice cancellations and/or reissuance requests made at the customer's request. However, if the need for invoice correction arises due to an error caused by Hapag-Lloyd during the invoicing process, these fees will not be applied.

For more information, please contact your customer service representative

## Important Announcement

### New Tariff for OBL Print Requests – Effective July 1, 2025



As of July 1, 2025, the following fee will apply to all original BL print request including BL printed at customer's own office, originating from Greece

Charge Code: MTD

Shipment Type

- Freight Prepaid Shipments: 10 EUR / BL
- Freight Collect Shipments: Additional 10 EUR / per BL on top of existing documentation fee

For more information, please contact your customer service representative.



## Restricted Destinations



## India (GOA)

**Until further notice, we are unable to accept any shipments bound for the Port of Goa.**



## Myanmar

**Until further notice, shipments to the Port of Yangon are not being accepted.**



United States

**Until further notice, we are unable to accept any cargo destined for the Port of New Orleans.**



## Cameroon

**Until further notice, we are unable to accept reefer cargo destined for the Port of Douala.**



## Niger

**Until further notice, we are unable to accept any shipments bound for Niger.**

**"There's a setback: Niger immediate booking stop – Hapag-Lloyd"**

Thank you!



# DISCLAIMER

## Disclaimer

This presentation contains forward-looking statements that involve a number of risks and uncertainties. Such statements are based on a number of assumptions, estimates, projections or plans that, by their nature, are subject to significant risks, uncertainties and contingencies. Actual results may differ materially from the Companies' forward-looking statements and expected results.