

Hapag-Lloyd Egypt Newsletter

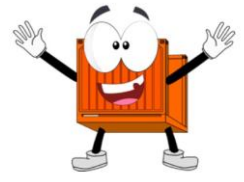
December. 2025



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Last update Prioritized Services In Egypt Ports



The Latest Update Of Our Services From Port said



We would like to share the latest updates regarding vessels and services operating from **Port Said Port**:

- **IMX:** Valencia, Tangier Med, Jebel Ali, Salalah, Gulf & India
 - **JD3:** Jeddah, Aqaba, Aden
 - **ADX:** Ancona, Venice
 - **BSX:** Constanta
- **SE1:** Koper, Colombo, Far East
- **SE3:** Izmit, Istanbul, Far East
 - **EME:** North Europe
 - **EM1:** Piraeus
 - **EM2:** Mersin
 - **EM3:** Iskenderun, Mersin
 - **EM4:** Aliaga
 - **EM5:** Ashdod



The Latest Update Of Our Services From Damietta and Sokhna



We would like to share the latest updates regarding service operating from **Damietta Port:**

If you're shipping between the Mediterranean and North America East Coast, please note that our **AL7 Service** will operate with a revised port rotation, aiming to enhance our network for you.

A call in **Damietta, Egypt** will replace the previous call in **Mersin, Türkiye** to consider most recent market developments.

New AL7 Rotation:

Damietta, EG → Livorno, IT → Genoa, IT → Barcelona, ES → Valencia, ES → Halifax, CA → New York, US → Norfolk, US → Savannah, US → Kingston, JM.

Please check allocation with your Sales representative

Sokhna Port Service:

SMF: Weekly feeder

- ❖ Direct Service **Jeddah - Jebal Ali.**
- ❖ Indirect Service **India - Africa.**



Equipment Availability



Equipment Availability

The equipment situation has been stabilized in all ports.

All customers should be released from POL normally 7 days before vessel arrival (ETA).

All customers have to gate out empties from the same depot mentioned in the Booking Confirmation.



Empty Pick-Up Containers Handling SCCT

We would like to share a clarification regarding SCCT procedures for handling container check observations and gate-out processes, to help ensure a smooth and efficient experience at the terminal.

Below you will find the process as per SCCT terminal:

1. Customer Inspection Before Gate-Out:

Your representative has the option to inspect the container in the checking area **before completing the gate-out process**. If any damage is identified during this inspection, the unit can be returned to the yard, and the terminal will arrange an **alternative container without delay**.

2. Issuing EIR Upon Customer Request

If there was a minor damage in the unit and the customer chooses to accept the container in its present condition, terminal have no objection to issuing the Equipment Interchange Receipt (EIR) accordingly and provide supporting photos before moving the container.

Please feel free to contact us if you require any further clarification



Booking Cancellation Fees

As part of our continuous efforts to improve **vessel optimization** and enhance **utilization efficiency**, please be informed that the **Booking Cancellation Fee** has been implemented and has been **effective since October 1st, 2025**.

BCF will be applicable for :

- **Booking cancellation, rolled to another vessel requests.**
- **Reduced container requests.**

If the request receives **5 days** before the vessel departure date, based on the **ETD** stated in the last booking confirmation.

BCF Amount: USD 6 per container

Please feel free to contact us if you require any further clarification



Misdeclaration Fee – Incorrect IMO / Non-IMO Cargo Declaration at Origin

Please be informed that a Misdeclaration Fee will be applied in case of incorrect declaration of cargo as IMO or Non-IMO at origin, applicable to all container types.

- ❑ Effective Date: 01 January 2026
- ❑ Currency: USD
- ❑ Unit of Measure: Per container

❑ Misdeclaration Fee details:

Cargo declared as Non-IMO but identified as Dangerous Goods (IMO):

USD 15,000

Cargo declared as IMO but identified as Non-IMO:

- ❑ USD 9,000 if identified by the carrier
- ❑ USD 4,500 if identified by the customer

In addition to the Misdeclaration Fee, all additional costs arising from this misdeclaration, including port-related and non-port-related charges, will be invoiced separately.

These charges will remain valid until further notice.

To avoid penalties and additional costs, please ensure that all cargo is accurately declared as IMO or Non-IMO prior to shipment.



Area Egypt Webinar



Area Egypt Webinar

Digital Insights

We are excited to invite you to our upcoming webinar. During this engaging webinar, you will have the opportunity to know about :

- Quick Quote Family
 - Chat tool
- Raising inquiries without providing the required shipment details such as Shipment Number / MTD / Tax ID for release
 - Delivery Order documents
 - Import discharge invoices
- Import Performa storage invoices
 - ACID
- Uploading Delivery Order

When:

Monday: January 12th, 2:00 PM Egypt local Time

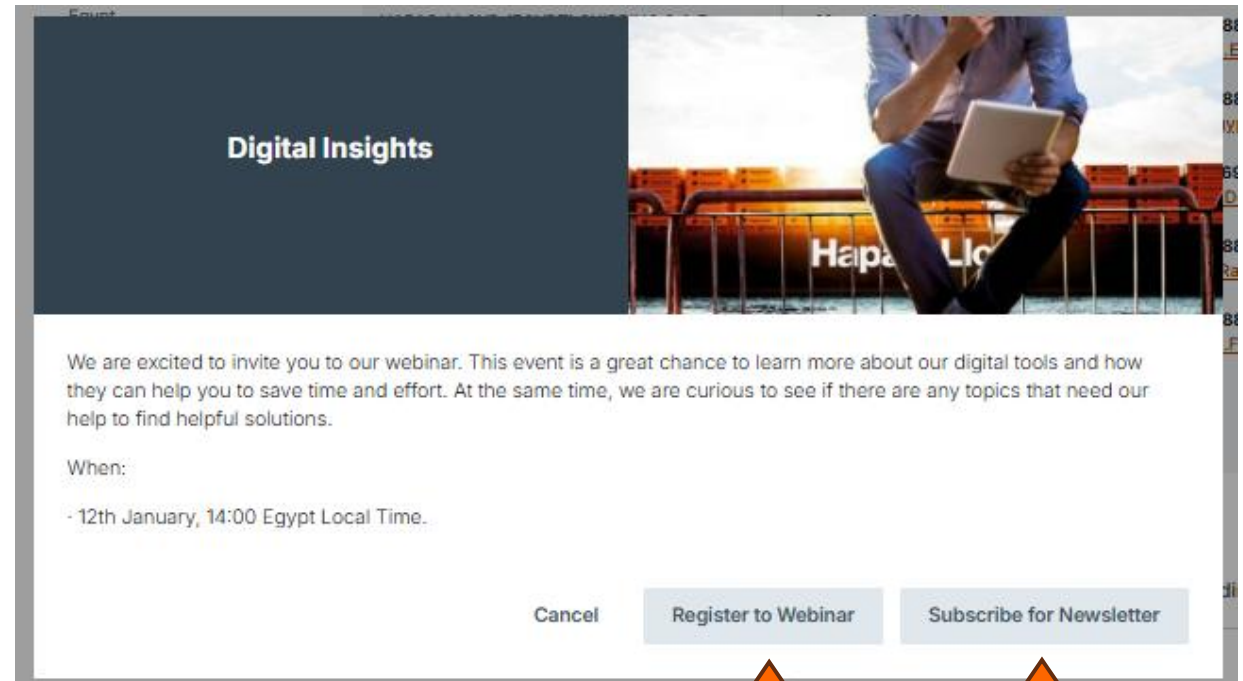
Don't miss out - Press on the date and join us for an enriching session! See you there!



Website POP-UP Notification

When you visit our local web page, keep an eye on a special pop-up notification that will appear on the Screen! This notification is your gateway to important updates regarding Live Ticker and Surcharge.

- ❑ If you press the "**Register for Webinar**" button, a new page will appear that explains all about How to register for our Webinar.
- ❑ If you press the "**Subscribe**" button, a new page will appear that explains the last update of our services and vessels. Stay tuned and don't miss out on the latest happenings!





Survey Donation2025

We're so proud to have supported **Ayady 4040** Hospital this year as part of our CSR efforts.

With your help through the survey, we were able to donate essential medications and equip a treatment room with advanced technology.

Some of our team visited the hospital to hand over the donation and bring a little happiness to the patients.

Hapag-Lloyd wishes all patients a speedy recovery and extends heartfelt thanks to Ayady Hospital's management for their ongoing efforts and dedication.



**Thank you for
your attention**

Your Cargo, Our Promise.

For any further assistance, please do not hesitate
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