

CustomerInfo

Oceania (Australia & New Zealand) – DG Booking Details declaration

Hapag-Lloyd

Dear Customers,

As part of our endeavours to further improve the level of service provided to you, we are enhancing and streamlining our booking process.

In line with our initial advisory in November 2022, we would like to inform that from **June 15, 2022**, all Hazardous bookings and or amendment requests would exclusively need to be routed via our electronic channel options indicated below.

Available options for on-line bookings are:

- [Hapag-Lloyd Website](#)

For less than 3 Dangerous Goods Quantity per container

- [INTTRA](#)

For more than 3 Dangerous Goods Quantity per container

Please do not hesitate to reach out to our customer service team, if any support is required regarding E-channel booking submission.

Please make sure all mandatory details are updated while placing the online bookings.

Mandatory booking information

1. Valid contract rate/filing
2. Routing details
3. Container size/type/quantity
4. Commodity DG Details: Confirmation if DG
5. MO41 certificate to be sent separately to Australia@service.hlaq.com or Newzealand@service.hlaq.com

Note: we will continue to accept manual Haz bookings up until 1st June 2022. Manual bookings fees of AUD150/ booking for Australia & USD 150 /NZ will be applicable.

This process change is designed to improve your overall hazardous cargo booking experience, whilst at the same time ensuring the safety of your cargo and our vessels.

Please learn more about our Dangerous Goods experience [here](#). Thank you for your understanding and assistance.

Kind regards,
Hapag-Lloyd (Australia) Pty
Ltd As agent of Hapag-
Lloyd AG

Chairman of the Supervisory Board: Michael Behrendt
Executive Board: Rolf Habben Jansen (CEO), Nicolás Burr, Anthony J. Firmin, Joachim Schlotfeldt
Registered Office: Hamburg, Company Register: Amtsgericht Hamburg HRB 97937



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