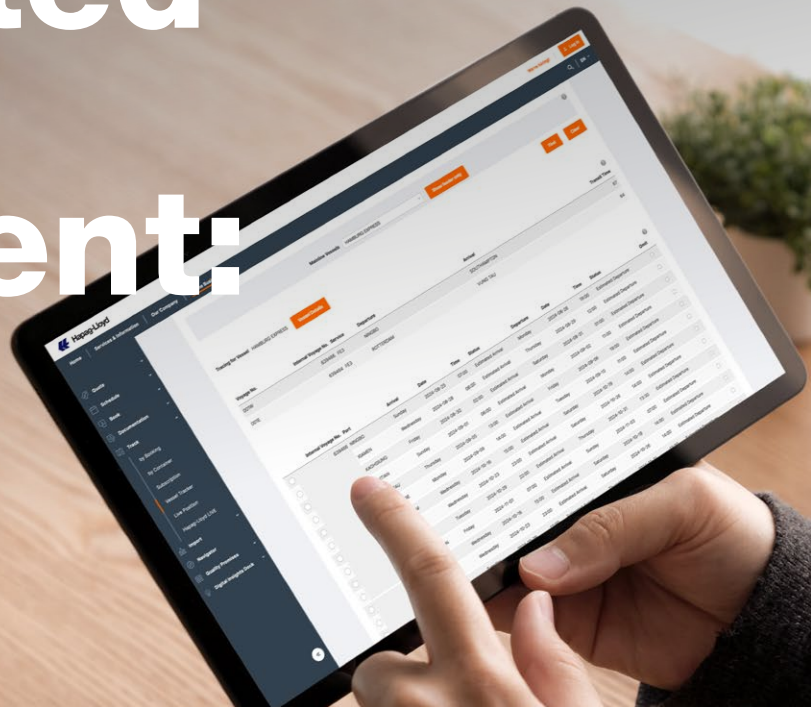


Committed Volume Agreement:

Reliable.
Adaptable.
Committed.



Secure your committed space to improve efficiency and planning while remaining flexible

Uncertainties are part of global logistics. Long-term contracts give you the confidence to plan ahead. With our Committed Volume Agreement, you secure your committed space at reliable terms ensuring stability, efficiency, and flexibility for your cargo flows.

Your Benefits



Fixed or Dynamic Price*

Know how much you spend: Your freight rate is fixed or dynamic during the contract period.



Secure Flexibility

Flexibility is key. Therefore, overbooking is allowed to ensure uptake to the agreed allocation.



Mutual Commitment

Space is allocated based on the committed volume, higher protection in roll-over situations and minimum threshold of contract compliance.

* Subject to further evaluation

** Subject to space availability

What you need to know

- **Price:** we honor your contract compliance by offering you a competitive price, fixed or dynamic, for 6 months or beyond. Surcharges apply according to our tariff.
- **Priority:** whether it's empty equipment release, transshipment and carrier haulage moves, you get priority, plus, roll-over protection for your cargo.
- **Flexibility:** you're allowed a 10% overbooking margin on your weekly commitment**
- **Visibility:** track your performance with a daily report available through the NYSHEX app.
- **Transparency:** experience full visibility of your contract compliance with your quarterly reconciliation, powered by NYSHEX.
- **Compliance:** we agree to a fair minimum contract compliance level. If your quarterly volumes fall below 85%, a compensation penalty will be calculated.

You can sign your CVA for:

- All Cargo Types*
- Available on all Hapag-Lloyd services