

Steps for release of container

- Please read carefully the Arrival notice
- Release instructions / Letter of notification should be provided prior vessel arrival, late submission could lead to release delays and/or additional fees
- Please note that we submit relevant information only to authorized parties (e.g. Consignee)

Release procedure of Import containers at port of Bourgas

Container operations are carried out only after electronic release has been given from both the Container Line and the Bourgas Customs. In this regard once all payments from your side are accomplished and the required original Bill of Lading has been submitted, it is mandatory to send us an e-mail message requesting permission for expedition from the Container Line with marked container and BL number.

Release procedure of Import containers at port of Varna

Hard copy of Delivery Order is still required by Customs office in Varna. In this regard once all payments from your side are accomplished and the original Bill of Lading has been submitted - such Delivery order set will be delivered / handed to customer or his representative agent at our local office.

Issuance of **delivery order/permission** and release of the container/goods takes place under the following conditions:

- Submission of a duly endorsed original Hapag Lloyd Bill of lading
- Only in case of Sea Way Bill or Telex release – originals are not required at destination
- Providing an accurate description of the goods in Bulgarian for proper Customs manifesting
- Providing accurate instructions for further shipment of the goods – inland transport delivery, merchant haulage or stripping at port and submitting accurate details of the company to whom all costs should be invoiced
- Payment of all due costs
- In case the Customs authorities require XRAY or physical examination/control of all or part of the goods, the customer is duly liable for all costs
- In case of unbalanced cargo/ overweight has been detected at port after discharging from vessel the customer is duly liable for all costs
- Container/s have to be delivered with no residues, packaging materials, clean and with no remaining odors plus no IMO or other stickers. The recipient undertakes to remove the IMO stickers from the container after unloading the goods. All additional costs, arising due to not following above conditions are at customer's expense
- It's customer's responsibility to carry out Border Customs formalities for the goods – in case such are not completed container release will not be possible
- If measures for release of the goods are not taken within 30 calendar days (14 days for reefer containers and specialized equipment), Abandoned Cargo procedure is initiated according to the Carrier's policy
- Within a period of 90 days after discharging at port of destination, the goods must be placed under customs procedure, according to Art. 149 of Regulation 952/2013 of the EU, as the specified period cannot be extended

For release of container please write to:

bulgaria@service.hlag.com

Phone: + 359 2 814 9090