

Hamburg, 16 December 2020

### Hapag-Lloyd to improve eastbound connections from Europe

### **Optimised connections to the Middle East and the Indian subcontinent**

In the future, Hapag-Lloyd will be offering even better connections from Europe to the Middle East and the Indian subcontinent. For example, a direction connection between North Europe and the Middle East will soon be offered via the new Indian Ocean Service 3 (IO3). In addition, Hapag-Lloyd has reconfigured three of its liner services in this trade: the Indian Ocean Service (IOS), the Gulf East Mediterranean Service (GEM) and the Indian Subcontinent Mediterranean Express (IMX). All services will be launched in January 2021. Thanks to these adjustments to our Europe-Middle East and Europe-Indian Subcontinent portfolio, Hapag-Lloyd's customers will benefit from higher sailing frequencies and optimised direct connections.

"These new services will enable us to offer our customers a more extensive range of connections to the main ports in this trade as well as short transit times from North Europe and the Mediterranean to and from the Middle East and the Indian subcontinent," said Marc-Simon Vick, Senior Director Trade Management Middle East.

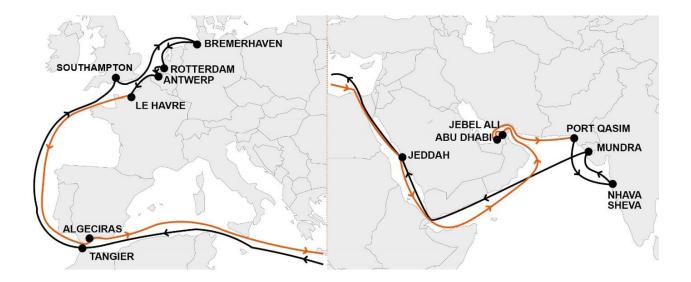
#### Direct connection between North Europe and the Middle East: IO3 and IOS

The Indian Ocean Service 3 (IO3) and the Indian Ocean Service (IOS) will offer weekly sailings and be operated in partnership with CMA CGM, COSCO Shipping and ONE. The services will consist of eight 8,500 TEU vessels each, with Hapag-Lloyd providing a total of seven ships.



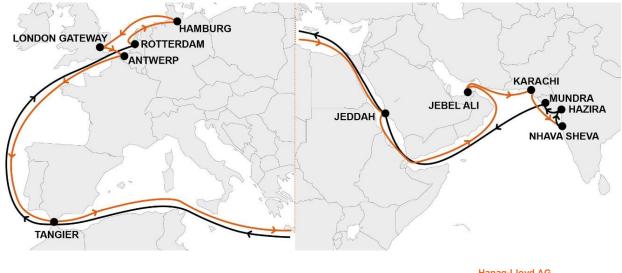
The IO3 will have the following rotation:

Southampton – Bremerhaven – Rotterdam – Antwerp – Le Havre – Algeciras – Jeddah – Jebel Ali – Abu Dhabi – Port Qasim – Nhava Sheva – Mundra – Jeddah – Tangier – Southampton



The IOS will have the following rotation:

Rotterdam – Hamburg – London Gateway – Antwerp – Tangier – Jeddah – Jebel Ali – Karachi – Nhava Sheva – Hazira – Mundra – Jeddah – Tangier – Rotterdam



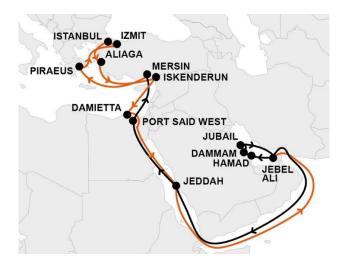


### More ships for the Gulf East Mediterranean Service (GEM)

Until now, the GEM has operated with six vessels. Going forward, it will consist of seven ships, each with a capacity of 9,000 TEU. This will significantly improve schedule reliability. The service will have weekly sailings and be operated in partnership with CMA CGM and COSCO Shipping. Hapag-Lloyd will be providing three vessels.

The GEM will have the following rotation:

Mersin – Piraeus – Izmit – Istanbul – Aliaga – Iskenderun – Damietta – Jeddah – Jebel Ali – Hamad – Dammam – Jubail – Jebel Ali – Jeddah – Port Said



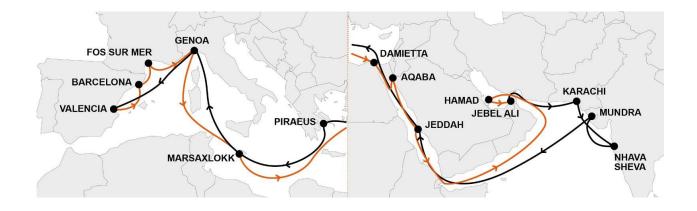
#### Piraeus to be added to the Indian Subcontinent Mediterranean Express (IMX) service

The IMX will consist of eight 7,500 TEU vessels, four of which will be provided by Hapag-Lloyd. The service will also have weekly sailings and be operated in partnership with CMA CGM and COSCO Shipping.



The IMX will have the following rotation:

Piraeus – Marsaxlokk – Genoa – Valencia – Barcelona – Fos – Genoa – Marsaxlokk – Damietta – Agaba – Jeddah – Hamad – Jebel Ali – Karachi – Nhava Sheva – Mundra – Jeddah – Piraeus



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#### About Hapag-Lloyd

With a fleet of 234 modern container ships and a total transport capacity of 1.7 million TEU, Hapag-Lloyd is one of the world's leading liner shipping companies. The Company has around 13,400 employees and 388 offices in 129 countries. Hapag-Lloyd has a container capacity of approximately 2.7 million TEU – including one of the largest and most modern fleets of reefer containers. A total of 121 liner services worldwide ensure fast and reliable connections between more than 600 ports on all the continents. Hapag-Lloyd is one of the leading operators in the Transatlantic, Middle East, Latin America and Intra-America trades.

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