

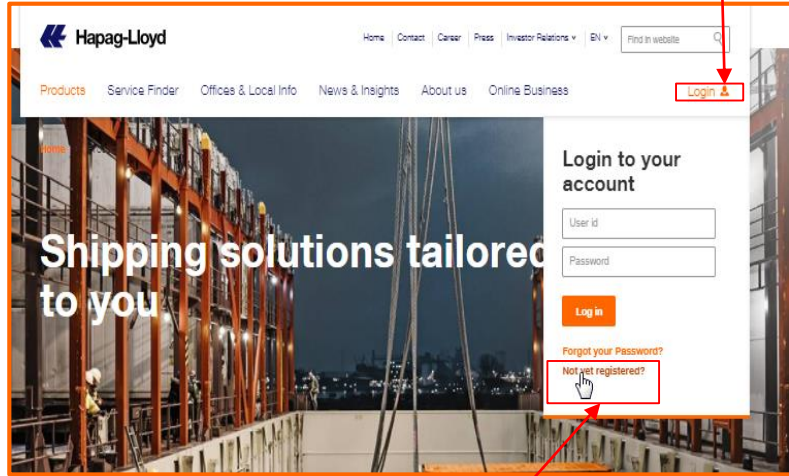
# Web Registration Guide



# Hapag-Lloyd

# Hapag-Lloyd.com Customer Registration Process

## Step 1: Website Registration



1) 로그인 클릭

2) 클릭 not yet registered

### Register

Choose one option:

- Guest Account (VGM / Schedule Subscription / Enhanced Tracing).
- My company wants to start a business relation.
- My company is already doing business with Hapag-Lloyd.

3) 해당 항목 선택 후 \* 필수 항목 기입

#### My Personal Information

First Name\*

Last Name\*

E-mail\*

Phone

#### My Company Details

Company\*

Street\*

Postal Code

City\*

Country, Region\*

#### My Account

User id\*  (at least 6 characters, valid characters are letters, digits and #, \$, @)

Password\*  (at least 8 characters, containing one letter and one digit, #, \$, @)

Repeat Password\*

Hapag-Lloyd Reference  Please provide us with your Hapag-Lloyd reference (Booking, Quotation, B/L Number) to process your registration.

ID: 최소 6자리(알파벳, 숫자, #, \$, @ 가능)  
Password: 최소 8자리(알파벳 + 숫자 조합, #, \$, @ 가능)

하기 사항 체크 뒤 SUBMIT 클릭

I have read and agree to the [Privacy Terms](#) and [Terms of Use](#) of the website. (Mandatory)

Yes, I would like to receive communication from Hapag-Lloyd (including product, rate and service updates).

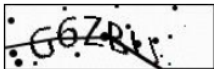
Submit

# Hapag-Lloyd.com Customer Registration Process

## Step 2: Website Feedback

### Register

For security reasons please enter the letters from the image into the field provided.  
If you have difficulties reading the image, you can **request a new code**.



Submit

- 4) 보안 문자 기입 후 submit 클릭
- 5) 하기 완료 메시지 확인 후 가입시 기재된 이메일 계정으로 송부된 이메일 확인

### Register

Your registration has been successful. You will now receive a confirmation email.

To complete your registration, please click on the link included to verify your e-mail address and to activate your "User ID".

Afterwards you will be able to log in and use the instantly available applications.

## Step 3: Email Feedback



### Please confirm your Registration to the Online Business

Dear

Thank you for your application and interest to use Hapag-Lloyd Online Business.

In order to confirm your registration, please click on the following link:

[Confirm my Online Business Registration](#)

Your local Hapag-Lloyd sales office will process your request and unlock your requested functionality of your account within a maximum of two days.

You can directly log in and use

- [VGM submission and monitoring](#)
- [Schedule Subscriptions](#)
- [Enhanced Tracing](#)

Best Regards,  
Hapag-Lloyd AG

Ballindamm 25

20095 Hamburg

Germany

Phone: +49 (0) 40 3001 0

[www.hapag-lloyd.com](http://www.hapag-lloyd.com)

6) 이 메일상 링크 클릭  
하시면 하기 화면으로 넘어간 뒤  
회원 가입 완료

### Register

Thanks for confirming your registration for our **Online Business**.

You can now **log in** and use the instant access applications (like **VGM submission and monitoring**, **Schedule Subscription**, **Enhanced Tracing**).

If you registered as an existing customer, your local Hapag-Lloyd sales office will process your request and unlock additional functionality within a maximum of two days.

7) 업체 등록이 완료 되시면 **HANYB@hlag.com** 으로 업체명 & ID 기재하여 메일 부탁 드립니다.  
확인 후 부킹 가능하시도록 계정 **activate** 해 드리겠습니다.  
**Activate** 완료 확인 되시면, 재 로그인 후 정상 이용 가능하십니다.

# Mobile Application

Download the App Now!

- One app – five features.
- Quick results by using the “search history”.
- Find Hapag-Lloyd offices and contacts.
- Stay up-to-date with our news.



Visit the [Hapag-Lloyd Web page](#) or the [Apple App Store](#), or [Google Play](#)™ to download the App



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