# Customer**Info**



#### Mexico – Inland Service Recommendation

December 11, 2017

Dear Customer,

In order to provide you with an adequate inland service we would like to remind you of the following considerations:

- Our transport service is always carried out in tandem basis using double trailer, (one truck, two chassis), hence it is important to adjust your cargo weight to the limits allowed by the SCT (Secretaria de Comunicaciones y Transportes Mexico).
- 2. Should your service requires a single basis move, it will be subject to the equipment availability. Kindly note Hapag-Lloyd will not be responsible for any extra cost caused by the delay in the service for reasons such as storages, roll overs, handlings, electricity, demurrages, or any other costs out of our control.
- 3. Due to the security conditions on some of the routes we recommend you to establish and/or set flexible receiving times (24/7).
- 4. The infrastructure and congestions the Veracruz and Altamira terminals are facing nowadays, are affecting the equipment availability and the timing at the gates.
- 5. The rail service in Lazaro Cardenas is being affected also due to the administration of the rail ramps and the terminal loading programs.
- 6. It is fundamental to fully comply with the weight limits allowed within Mexico. Below you will find applicable weight restrictions.
- 7. Should your cargo exceeds below conditions, we recommend to move via rail:

### **Truck Mexican Territory (except Ensenada)**

A. Full / Tandem: Container 20', 40' y RF: 23 tons (cargo)
Single (\*): Container 20' / 40': 26 tons (cargo)
Container RF: 23 tons (cargo)

B. Truck Area Ensenada

Full / Tandem: Container 20', 40' y RF: 21 tons (cargo)
Single (\*): Container 20', 40' y RF: 23 tons (cargo)

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- (\*) Single movements are subject to:
- 1. Truck equipment availability in single basis (one truck and one platform or chassis)
- 2. Additional surcharge of 40% over inland rate

#### C. Rail to ramp only

Container 20': 23 tons (cargo) Container 40': 26 tons (cargo)

- Rail companies do not accept nor move boxes exceeding the container payload.
- Boxes exceeding the weights indicated in above, will be subject to a surcharge of 25% over the inland rate (always without exceeding the container payload)

### D. Combined Rail (rail and truck local delivery)

Container 20': 23 tons (cargo) Container 40': 26 tons (cargo)

### Local delivery

Container 20': 23 tons (cargo) Container 40': 26 tons (cargo)

Weights mentioned above can be considered on local delivery from rail ramp to the final destination as long as the location is within the metropolitan area and does not exceed 30 km distance from the rail ramp. Otherwise criteria as in item "A" must be considered.

This is a federal regulation, applicable within the Mexican territory for both, rail and road transportation.

Conditions regarding our inland service can be found on our website.