Shipping to Benelux? This is an important update on Secure Container Release (SCR)

Dear Sir/Madam,

We are pleased to introduce T-Mining's Secure Container Release in the port of Rotterdam. This is part of our continuous efforts to make supply chains more secure.

Secure Container Release (SCR), is a platform developed by Information Technology company T-Mining, the platform is used to obtain release rights for containers shipped via multiple shipping and logistics companies. The platform is securely connected with entities in over 20 countries and used every day by over 1000 companies.

By adapting this new security solution, we are aiming for a strict no Pin Code policy for the port of Rotterdam, from **October 1, 2022,** onwards. Thinking about your cargo planning, please remember to start your onboarding on Secure Container Release before October 1, 2022, to keep an efficient and fluent import process.

Here's a short guide on how to get started:

Step 1: Get Invited

Request an invitation to onboard for SCR by completing the form on Hapag-Lloyd's website. You will then receive an e-mail from SCR to start your onboarding.

Step 2: Onboard your company

In the mail, a unique link provides access to the online onboarding. Your general SCR administrator account will be created, and the ID Wallet software - needed for additional security - will be provisioned. You are now ready to start using SCR.

Step 3: Start using SCR

Access SCR to manage your releases.

Remember to visit www.securecontainerrelease.com/getting-started for more information about SCR.

In case you need technical support or are interested in the SCR API solution, please contact the Secure Container Release Support team via Support@securecontainerrelease.com.

* * *

For your reference, we have listed below a number of **Frequently Asked Questions** concerning SCR

- How do I register for Secure Container Release?
  - For security reasons, you cannot register online for the Secure Container Release platform. To register, you need to receive an invitation from either the Shipping Company or your client.
- I already have a Secure Container Release account, do I need to register again for Hapag-Lloyd?
  - If you already have an account, you do not need to register again. You will be linked by Hapag-Lloyd and start receiving Release Rights in Secure Container Release.
- Are you already using Secure Container Release?
  - Perfect, you can receive Release Rights after activation of the invite from Hapag-Lloyd.
- What do I do if I receive a Release Right, and my vendor still uses pin codes?
  - Your vendor is still using pin codes? Not an issue. You can still generate pin codes via the Secure Container Release platform towards your vendor. You will only receive Release Rights from Hapag-Lloyd.
- Can Hapag-Lloyd see my pin codes on Secure Container Release?
  - No, Hapag-Lloyd or any other Shipping Company cannot see your pin codes. Hapag-Lloyd will only be able to transfer Release Rights.

- Is the platform free of charge?
  - Secure Container Release offers both a free basic product and a paid premium product with additional services, as well as API solutions. More Information via www.securecontainerrelease.com/scr-premium
- My company is not located in The Netherlands, can I still use Secure Container Release?
  - Yes, the platform Secure Container Release has options to onboard from multiple countries, you will need an invite to onboard.
- Can I still receive pin code releases after October 1, 2022 from Hapag-Lloyd?
  - No, Hapag-Lloyd aims for a strict pin code free release after October 1, 2022.

Please remember that if you need technical support or are interested in the SCR API solution, you can contact the Secure Container Release Support team via Support@securecontainerrelease.com.

Best regards,

Maria-Fernanda

from our Customer Communications Team

Weekly operational and customer service updates

Changes or developments that could relate to your cargo planning. Easy. Online. Everywhere.

Stay up to date

Keep in touch