

Shipping to Singapore? Here's an update on the invoice, payment solution, and container release request.

Dear Customer,

If you are shipping to Singapore, here's an update that we are excited to share with you. You will now enjoy faster and quicker invoice release, payment confirmation, and container release with the introduction of ODeX.

To ensure a smooth transition, we're actively onboarding customers onto ODeX from **February 13, 2024**. Please be advised that starting **March 8, 2024**, all payments and import container release request will be managed through ODeX.

You can register by visiting online.odexglobal.com

With ODeX, you will have the following benefits:

- **Accessibility:** 24/7 invoice download and manage container release instructions through the ODeX platform.
- **Visibility:** receive timely status updates on payment confirmations and container release, enhancing transparency.
- **Seamless Payment Process:** use the ODeX generated code as the payment reference in your Bank Transfer to get an immediate payment confirmation.
- **User-Friendly Interface:** Benefit from a user-friendly platform for easy navigation and seamless tracking of invoices and arrival notices directly on ODeX.

Note: The process for Original Bill of Ladings remains unchanged. Container release will only be done once we receive the fully endorsed Bill of Ladings in our custody.

Get started with ODeX today! In case you should have questions or require assistance, please don't hesitate to contact us at singapore@service.hlag.com