

SOUTH AFRICA										
Charge Description		Charge Code	Container Type	Curr.	Fee	Unit of Measure	Remarks & Notes	Effective Date	Expiry Date	
EXPORT										
Export Service Fee		ESF	AI	ZAR	1,805	20'	Applicable for all exports from South Africa	1-Apr-26	Until Further Notice	
			AI		1,795	40'				
Export Service Fee		ESF	AI	ZAR	1,805	RF	Applicable for all exports from South Africa (Reefer's Only)	1-Apr-26	Until Further Notice	
Booking Cancellation Fee		BCF	AI	ZAR	2,700	CNTR	Cancellation fee applies if Hapag-Lloyd is informed about a booking cancellation or reduction of volume 10 days or less prior to vessel Estimated Time of Departure ETD	1-Oct-24	Until Further Notice	
No Show Fee		CRO	AI	ZAR	2,700	CNTR	No show is applicable for the below reasons: Roll over requests on or post 05 days of the vessel ETA. Equipment that does not show up in terminal prior to cut-off Other customer caused reasons such as missing documentation are also considered a "No Show"	1-Jan-25	Until Further Notice	
Express BL Release		BSF	AI	USD	119	Doc	Applicable for Telex release	1-Apr-26	Until Further Notice	
Early Arrival Fee		EAC	AI	ZAR	1,982	20'	Subject to prior approval from HL	01-Apr-26	Until Further Notice	
			AI		3,183	40'				
			AI		2,734	20'	Applicable for additional cleaning and upgrades to containers	1-Apr-26	Until Further Notice	
			AI		4,133	40'		1-Apr-26	Until Further Notice	
Cont Upgrade		CLO	AI	ZAR	2,543	20'	Applicable for additional cleaning and upgrades to cater for Flexi grade units	1-Apr-26	Until Further Notice	
Invoice Amendment Origin		IAO	AI	ZAR	1,319	Doc	Applicable for invoice amendments and/or invoice cancellation	1-Apr-26	Until Further Notice	
Late Arrival Fee		LAC	AI	ZAR	4,846	CNTR	Subject to prior approval from HL	01-Apr-26	Until Further Notice	
Late SI Submission		LSI	AI	USD	311	Doc	Applicable for shipping instructions sent after the below deadlines: AMS / ACI / ENS - 96 hours prior to vessel ETD. Non-AMS - 24 hours prior FIRM stack closure.	1-Apr-26	Until Further Notice	
Bill Amendment Fee		MAF	AI	USD	155	Amendment	1st correction as long as it's received prior vessel sailing – No charge 2nd correction prior / post sailing – 155 USD per BL Any correction received post sailing – 155 USD per BL	1-Apr-26	Until Further Notice	
Bill Fee (Export)		MTD	DRY	ZAR	1,890	DOC	Applicable for SIs received via EDI, INTTRA or easli	1-Apr-26	Until Further Notice	
Bill Fee (Export)		MTD	RF	ZAR	1,414	DOC	Applicable for SIs received via EDI, INTTRA or easli for Reefer's Only	1-Apr-26	Until Further Notice	
Bill Fee (Manual)		MTD	AI	ZAR	3,290	DOC	Applicable for SIs received via email, excel, Word or any other channel	1-Apr-26	Until Further Notice	
					100	20'	Detention charges for export units that were picked up but subsequently returned empty to the depot, instead of being handed over to HL at the terminal as full units	1-Apr-26	Until Further Notice	
					200	40'				
					300	RF				
Reefer Cold Treatment		RCT	AI	USD	1,125	CNTR	Surcharge applicable for all cold treatment reefers	1-Apr-26	Until Further Notice	
Extra Fresh		RES	AI	USD	1,500	CNTR	Applicable for reefer bookings using extra Fresh container technology	01-Jul-21	Until Further Notice	
Extra Fresh-Plus		RES	AI	USD	1,500	CNTR	Applicable for reefer bookings using extra Fresh-Plus container technology	01-Jul-21	Until Further Notice	
Pre-allocated Container		RHO	AI	ZAR	1,032	CNTR	Applicable for containers which are pre-allocated and reserved for a specific booking	1-Apr-26	Until Further Notice	
Replacement Seal		SEC	AI	USD	21	CNTR	Applicable for a replacement or additional HS bolt sea	1-Apr-26	Until Further Notice	
DG Surcharge at Origin		DGL	AI	USD	125	CNTR	Applicable if container/cargo fails the DG inspection test	01-Sep-22	Until Further Notice	
Penalties Applicable For Misdeclaration of DG		FIO	AI	USD	15,000	CNTR	Applicable for immobilisation of vessels without authorisation, immobilisation of crane without authorisation and penalty for misdeclared IMDG cargo.	01-Jan-26	Until Further Notice	
Weight Discrepancy		FIO	AI	ZAR	5,360	CNTR	Should the weight advised on the booking vary by more than 1000Kgs from the weight advised on the shipping instruction, this will attract the mis-declaration fee.	01-Apr-23	30-Jun-26	
Weight Discrepancy		FIO	AI	ZAR	7,363	CNTR	Should the weight advised on the booking vary by more than 1000Kgs from the weight advised on the shipping instruction, this will attract the mis-declaration fee.	01-Jul-26	Until Further Notice	
				20'	USD	290	Pick up fee applicable for Johannesburg depot release for 20'GP on merchant haulage only	1-Apr-25	Until Further Notice	
Pick Up Fee At Origin		POO		40'	USD	590	Pick up fee applicable for Johannesburg depot release for 40'GP on merchant haulage only	1-Jan-26	Until Further Notice	
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IMPORT										
Destination Documentation Fee		DOF	AI	ZAR	1,890	DOC	Administration fee at destination, applicable for all import shipments	1-Apr-26	Until Further Notice	
Import Service Fee		ISF	AI	ZAR	1,827	20'	Admin fee applicable for all imports into South Africa	01-Apr-26	Until Further Notice	
			AI		1,967	40'				
			AI		4,000	20'GP	Applicable for all destinations, excluding South Africa, eSwatini and Lesotho	01-Oct-21	Until Further Notice	
			AI		8,000	40'GP		01-Oct-21	Until Further Notice	
			AI		18,000	20' SPMRF		01-Oct-21	Until Further Notice	
			AI		25,000	40' SPMRF		01-Oct-21	Until Further Notice	
Cross Border Deposit		CBD	AI	USD			Applicable for all destinations, excluding South Africa, eSwatini and Lesotho	01-Oct-21	Until Further Notice	
Navis Amendment Dest		NRD	AI	ZAR	645	CNTR	Amending transporter code in navis	1-Apr-25	Until Further Notice	
Overstay Cancellation fee		CCD	AI	ZAR	1,000	CNTR	ETA - 1 is the latest time we can receive an overstay cancellation and to be accepted	1-Oct-25	Until Further Notice	
Scanner fee		CEO	AI	ZAR	1,430	20'	Scanner Fee for Customs examination at terminal (Orig)	01-Apr-26	Until Further Notice	
					1,905	40'				
Tailboard Inspection		CEX	AI	ZAR	1,063	20'	Tailboard inspection fee at container depot	01-Apr-26	Until Further Notice	
					2,499	40'				
					650	20'	Applicable for all import units. Charge covers a basic sweep for GP, and a chemical wash for reefers. Additional clearing, including removal of damage, will be billed separately.	01-Apr-26	Until Further Notice	
					746	40'				
					1,064	20'RF				
					1,064	40'RF				
Equipment Maintenance Fee		EMF	AI	ZAR			Applicable for all import units. Charge covers a basic sweep for GP, and a chemical wash for reefers. Additional clearing, including removal of damage, will be billed separately.	01-Apr-26	Until Further Notice	
Invoice Amendment Dest		IAO	AI	ZAR	1,319	DOC	Applicable for invoice amendments and/or invoice cancellation	1-Apr-26	Until Further Notice	
Luxaka (ZM) Drop Off Fee		POD	AI	USD	500	20'	Applicable for all Import units on a merchant haulage basis	01-Oct-21	Until Further Notice	
			AI		1,000	40'		01-Oct-21	Until Further Notice	
States Warehouse Docs(Customs)				ZAR	470	DOC	Charges only applicable for Komatipoort	19-May-22	Until Further Notice	
Fire Protection			AI	ZAR	313.22 - 531.54	CNTR	Charges ex VAT as per Transit Tariff - Applicable for DG shipments	01-Sep-22	Until Further Notice	
					4,765	20'RE & SP	Levied for reefer and special 20' containers turned into a Johannesburg Depot on merchant haulage only	1-Apr-26	Until Further Notice	
					9,530	40'RE & SP	Levied for reefer and special 40' containers turned into a Johannesburg Depot on merchant haulage only	1-Apr-26	Until Further Notice	
Johannesburg Turn In Fee		POD	AI	ZAR	5,560	20'	Levied for containers turned into a Johannesburg Depot on merchant haulage only	1-Apr-26	Until Further Notice	
					11,120	40'	Levied for containers turned into a Johannesburg Depot on merchant haulage only	1-Apr-26	Until Further Notice	
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Both Imp & Export										
Late/Incomplete Payment Fee (Credit Customers)		LIF	AI	USD	130	DOC	Fee for the late payment of an invoice as per credit terms in place for the customer.	1-Apr-26	Until Further Notice	
Late/Incomplete Payment Fee (Cash Customers)		LIF	AI	USD	20%	DOC	Fee for the late payment of an invoice of all charges (Ocean Freight plus surcharges)	1-Apr-26	Until Further Notice	
Port Call Charge		COD		USD	500	Per Shipment	Subject to HL approval, excluding restows	1-Jan-26	Until Further Notice	
Change of Commodity / RA / MR		ADO		USD	1,400	CNTR	Applicable where the commodity , rate agreement or Market Routing party is changed post booking	01-Jan-25	Until Further Notice	
Lift On / Off		LFO		ZAR	1,100	20'	Applicable in cases where depot lifts have been incurred	1-Jul-24	Until Further Notice	
					2,200	40'		1-Jul-24	Until Further Notice	
Handling Lift On/off		LFO	STD	ZAR	310	20'	Charges only applicable for Komatipoort	19-May-22	Until Further Notice	
Handling Lift On/off		LFO	STD	ZAR	500	40'	Charges only applicable for Komatipoort	19-May-22	Until Further Notice	
Handling Lift On/off		LFO	OOG	ZAR	660	20'	Charges only applicable for Komatipoort	19-May-22	Until Further Notice	
Handling Lift On/off		LFO	OOG	ZAR	1,320	40'	Charges only applicable for Komatipoort	19-May-22	Until Further Notice	
Amendment Fee/Cancelling Fee Without Additional Move				ZAR	230	CNTR	Applicable as per TPT tariff	01-Apr-25	Until Further Notice	
Amendment Fee/Cancelling Fee With Additional Move				ZAR	1,003	20'	Applicable as per TPT tariff	01-Apr-25	Until Further Notice	
					1,776	40'				
Suppl.Term.Handl.Charge Origin		SHO		ZAR	78	CNTR	Transnet fuel neutrality recovery cost	01-Jan-26	31-Jul-26	
Suppl.Term.Handl.Charge Origin		SHO		ZAR	52	CNTR		01-Aug-26	Until Further Notice	
Suppl.Term.Handl.Charge Destination		SHD		ZAR	78	CNTR		01-Jan-26	31-Jul-26	
Suppl.Term.Handl.Charge Destination		SHD		ZAR	52	CNTR		01-Aug-26	Until Further Notice	
Charge Description	Charge Code	Container Type	Curr.	Fee	Unit of Measure	Remarks & Notes	Effective Date	Expiry Date		
Customer Charges										
Custom Unpack Repack		CEX	AI	ZAR	575.00	per Exam	Exam Attendance Fee	01-Nov-25	30-Jun-26	
Custom Unpack Repack		CEX	AI	ZAR	695.00	per Exam	Exam Attendance Fee	01-Jul-26	Until Further Notice	
Full Unpack Repack - Loose		CEX	per CNTR	ZAR	4,197.50	20'	per Container	01-Nov-25	Until Further Notice	
					8,395.00	40'				
Full Unpack Repack - Palletized		CEX	per CNTR	ZAR	3,132.83	20'	per Container	01-Nov-25	30-Jun-26	
					6,265.66	40'				
Full Unpack Repack - Palletized		CEX	per CNTR	ZAR	3,650.00	20'	per Container	01-Nov-25	Until Further Notice	
					7,300.00	40'				
Partial Unpack Repack - Loose		CEX	AI	ZAR	290.12	per Ton	per Freight Ton	01-Jul-26	Until Further Notice	
Partial Unpack Repack - Palletized		CEX	AI	ZAR	207.00	Pallet	per Pallet	01-Nov-25	Until Further Notice	
Partial Unpack Repack - Palletized		CEX	AI	ZAR	250.00	Pallet	per Pallet	01-Jul-26	Until Further Notice	
Other Services - Checkin / Sorting		CEX	AI	ZAR	75.22	per Ton	Charged per freight ton	01-Nov-25	Until Further Notice	
Other Services - Opening / Closing cartons		CEX	AI	ZAR	87.18	per Package	Charged per package	01-Nov-25	Until Further Notice	
Other Services - Opening / Closing pallets		CEX	AI	ZAR	69.35	per Pallet	Charged per pallet	01-Nov-25	Until Further Notice	
Other Services - Seals		CEX	AI	ZAR	33.35	per Seal	On request only - Charged per seal	01-Nov-25	Until Further Notice	
Other Services - Strapping		CEX	AI	ZAR	189.75	per Pallet	Charged per pallet	01-Nov-25	Until Further Notice	
Other Services - Strapping		CEX	AI	ZAR	57.50	per Pallet	Charged per pallet	01-Nov-25	30-Jun-26	
Other Services - Strapping		CEX	AI	ZAR	260.50	per Pallet	Charged per pallet	01-Jul-26	Until Further Notice	
Other Services - Transport to states warehouse		DOC	AI	ZAR	3,640.03	CNTR	Charged per pallet	01-Nov-25	Until Further Notice	
Other Services - VGM		CEX	AI	ZAR	1,362.18	CNTR		01-Nov-25	Until Further Notice	
Other Services - Weighing / Measuring		CEX	AI	ZAR	86.05	per Ton		01-Nov-25	Until Further Notice	