

# CustomerInfo

Taiwan – Customer Service Communication e-Business

Hapag-Lloyd

## e-Business

In addition, we are committed to providing our customers with e-Business continuity and would like to invite you to continue to benefit from our comprehensive e-Business solutions:

### Online Business

Overview

You will find a set of [various brochures](#) providing a first impression of **Hapag-Lloyd web features**. Once you are registered, you will have 24/7 access to the full scope of your transport details.

- [Online Business User Guides](#) for Schedules, Shipments, Tariffs, Documents, Tracing, Booking and User Data
- Please also watch our video on [Web Booking](#) and [Online Business](#)

### e-Business

Let's connect...

We offer you the **most suitable e-solution** for a successful implementation within your organization. Making things easy – from schedule information to invoice:

- [Schedules](#) / [Booking requests](#) / [Shipping instructions](#)
- [webVGM Submission](#) / [Sea-Waybill download](#) / [Invoice download](#)
- [Shipments](#) / [Container tracing](#) / [Import](#)

### Hapag-Lloyd Navigator:

Everything at a glance.



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