

20th February 2025

Object: Temporary rail services interruption over Genoa Old Port - Update

Dear Customer

We're glad to inform you that refurbishment work at Genoa Marittima to recover the derailment occurred in last days have been completed and rail circulation has been authorized again from Inland terminals to Genoa Old port.

Even if trains stopped at inland rail terminal will be moved at soonest, we expect some delays in export flows over Genoa GPT Terminal.

If you have any specific concerns or require further clarification, please do not hesitate to contact our dedicated customer service team at [italy@service.hlag.com](mailto:italy@service.hlag.com).

Thank you for your continued support.

Kind regards

Hapag-Lloyd (Italy)