

New Web Booking

User Guideline



Request



- 1 Request
- 2 Schedule
- 3 Containers & Cargo
- 4 Country Specific Information
- 5 Additional Information
- 6 Review & Confirm

1 Enter Quotation or Contract Number:

Quotation or Contract Number

Your quotation is VALID from 2022-02-20 to 9999-03-22

Routing Details

From:

Merchant Haulage / Terminal Or Port

Date of:

Earliest departure Latest arrival

To:

Merchant Haulage / Terminal Or Port

Via Locations:

Routing Details

From: **2**

MERCHANT HAULAGE / TERMINAL OR PORT

CALLAO PECLL
PECLL

CAN'T FIND LOCATION?

3 Container Details

Units of measure

Select Units

Kilograms (kg) / Centimeters (cm) Pounds (lb) / Inches (in)

4 Standard Cargo Containers

Container Type: Quantity:

I accept substitution of 42'GP and 45'GP container types for 40' GP or other available sizes.

Even after opting for substitution, the booking may still be cancelled due to 'No Equipment'.

5 Commodity Details

Commodity:

Available option is pre-selected

6 Dangerous Goods

Does cargo contain Dangerous Goods?

Yes No

01 Request

1. Insert the Quotation or Contract number.
2. Selection of the routing and the option to add Inland in case is part of the contract or not (based on tariff).
 1. Search for Terminal or Port (MH)
 2. Search for Door Location (CH)
3. Specify details about the container, including units, type, and quantity.
4. Option available for 40 High Cube or 40 General to confirm it is possible to change the type of container in case the requested is not available.
5. Selection or visualization of commodity details.
6. Selection of dangerous goods. If no, continue to the next step. If yes, specify the UN Number.

Schedule



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1 Request Summary

Quotation/Contract No. **W251100002479**

Date of **2025-11-06**

Commodity **FAK**

Containers and Cargo **1 x 40' HIGH CUBE**

Earliest departure

3

4

5

Earliest Arrival

14 Nov 2025 40 days **24 Dec 2025**

POL: HAMBURG, DEHAM POD: SINGAPORE, SGSIN

FE3 CSAV SHANGHAI

Additional services: Ship Green 50 Live Position Additional Freetime Destination

16 Nov 2025 40 days **26 Dec 2025**

POL: HAMBURG, DEHAM POD: SINGAPORE, SGSIN

FE3 KAI HANG 166

Additional services: Ship Green 50 Live Position Additional Freetime Destination

Shortest Transit Time

21 Nov 2025 39 days **30 Dec 2025**

POL: HAMBURG, DEHAM POD: SINGAPORE, SGSIN

FE2 HAMBURG EXPRESS

Additional services: Ship Green 50 Live Position Additional Freetime Destination

2

✔ Your progress has been automatically saved as "Draft 2025-11-06 13:52". Further progress will be saved after completing each step. You can rename it and add description so it is easier to find on the drafts list.

Add Description OK

02 Schedule

1. The sidebar is activated with the summary.
2. A draft is created and visible in My bookings.
3. The vessel is then selected, and VAS coming from the Web Quotation are available to review.
4. Details of the routing are shown together with the relevant cut-off dates
5. There are options to filter by earliest departure, earliest arrival, or the shortest transit time.

Containers & Cargo



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Request Summary

2023-12-15 Terminal / Ramp (PoL) MUNICH, DEMUC
11 days

2023-12-31 Terminal / Ramp (PoD) SINGAPORE, SCSIN

WASHINGTON EXPRESS
T_USF004E

Doc Cut-off: 2023-12-26 | FLC Cut-off: 2023-12-26 | VGM Cut-off: 2023-12-26

Quotation/Contract No. W180BHAM01218
Date of: 2025-11-06
Commodity: FAK
Containers and Cargo: 1 * 20' GENERAL PURPOSE CONT.

Containers Pick-up

Pick-up Date: 2025-11-07

Special Requirements

Any special requests or remarks will be reviewed but cannot be guaranteed. Final confirmation depends on operational availability and approval by Hapag-Lloyd. Additional charges may apply. For more information, please see [this document](#).

1 Different Pick-up Location
Container pick-up location is different than routing start point

Select Depot:

Surcharges may apply for above service. [Read more](#)

I acknowledge that requesting a different pick-up location is intended for customers with prior agreements and is strictly subject to review and final confirmation by Hapag-Lloyd. This may be changed during the booking confirmation process.

One-way use / Street turn
I want to use the carrier's container for a one-way trip and not return it to the point of designated depot.

20' GENERAL PURPOSE CONT.
1 Container

Container
20' GENERAL PURPOSE CONT. **Cargo Items**
No cargo items added yet [Configure](#)

Configurator Step 1 of 2: Cargo Information

Cargo Item 1
40' HIGH CUBE

HS Code (optional) Cargo description Cargo Weight kg

+ Add Cargo Item [Continue](#)

Configurator Step 2 of 2: Additional Requirements

Please note
All special requirements, including remarks, are non-binding requests and are subject to operational availability and final confirmation by Hapag-Lloyd. Additional charges may apply. For more details, [read this document](#).

- VGM weighting service
Order weighting service from Hapag-Lloyd
- Additional Cargo Information
Cargo has specific value, purpose, characteristics or attributes
- Stowage Requirements
Select if cargo needs to be placed in specific part of the vessel
- Container Requirements
Select if cargo has specific requirements regarding container age, floor material etc.

[Back](#) [Continue](#)

03 Containers & Cargo

- The process continues with the details about container pick up. Here, it is possible to specify a different pick-up location if is needed and previously agreed with the local office, otherwise can be ignored and continue.
- The container configurator then allows you to provide cargo information and to capture any additional requirements through remarks.
- Cargo Details
- Additional requirements depending on the type of cargo or location. Any request will be reviewed by HL and needs to be confirmed by them according availability.

Country Specific Information



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Do you need House Bill of Lading?

I don't know / I don't need House Bills of Lading

I need House Bills of Lading

Select one of the below options for US House Bills of Lading

I'm a self filer. US required SCAC code is:

I would like Hapag-Lloyd to file House Bills of Lading. I need House Bill(s) of Lading per B/L.

04 Country Specific Information

The process includes entering the details about the Bill of Lading, with the option to specify the required number of BLs. Depending on the destination, such as the USA or Canada, it is also possible to insert the transmission codes.

Additional Information



- Request
- Schedule
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- 6 Review & Confirm

Request Summary

2025-11-19 Terminal / Ramp (PoL)
CALLAO, PECLL
via: MANZANILLO (PA), PAMIT
25 days
2025-12-13 Terminal / Ramp (PoD)
NEW YORK, NY, USNYC

SWX
COSCO SHIPPING THAMES
USW OOCL INNOVATION

Doc Cut-off 2025-11-14 FLC Cut-off 2025-11-16 VGM Cut-off 2025-11-16

Quotation/Contract No. W251100000418
Date of 2025-11-06
Commodity FAK
Containers and Cargo 1 x 40' HIGH CUBE

1 Reference number

Your customer reference number (optional)

Contact Details

Contact person: Person who is log in
Phone: +4987654321
Email: user@company.com

Optional details

Optional Container and Cargo Requirements

Optional requirements

2 Optional Contact Details

Shipper Contact Details
Add Shipper Contact Details for any follow-up regarding your booking request

Consignee Information
Add Consignee Information if needed

Forwarder Information
Add Forwarder Information if needed

Cancel Save

05 Additional Information

1. The process includes completing the Reference Number section and entering the necessary contact details.
2. Optional details can also be provided, such as information about the shipper, consignee, or freight forwarder.

Review & Confirm



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1

Request Edit

Quotation or Contract Number
W25T100000418

Start Location
CALLAO (PECLL)
Merchant Heilage / Terminal Or Port

Via Locations
Direct

End Location
NEW YORK, NY (USNYC)
Merchant Heilage / Terminal Or Port

Earliest departure
2025-11-06

Commodity
FAK - Freight All Kind

Standard Cargo Containers
as 1 x 40' HIGH CUBE

Schedule Edit

19 Nov 2025 25 days 13 Dec 2025 FAK - Freight All Kind 1 x 45GP

Cargo #1	HS Code	Cargo description	Weight per container	Dangerous Goods
-	-	c	2 kg	NO

Country Specific Information Edit

House Bill of Lading
I don't know / I don't need House Bills of Lading

Additional Information Edit

Reference number
Your customer reference number (optional)
-

Contact Details
Contact person
Person who is log in Phone +4987654321 Email user@company.com

Optional details
-

Optional Container and Cargo Requirements
Optional requirements

Please review the above information you have entered before submitting the booking request.

How does a template work? [Save as a Template](#)

2

3

Submit Booking

06 Review & Confirm

1. All details are now displayed in a single screen with no sidebar.
2. There are options to save the information as a template
3. Finally to submit the booking.

Containers Positioning



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Request Summary

2025-11-14 Door MEXICO CITY, MXMEX
2025-11-16 PoL VERACRUZ, VER, MXVER
34 days + 2 more
2025-12-18 PoD NEW YORK, NY, USNYC
2025-12-18 Door NEW YORK, NY, USNYC

GCS
CREATE RECORD WO P VALUE
USW HAM EXP

Doc Cut-off	FLC Cut-off	VGM Cut-off
2025-11-14	2025-11-15	2025-11-15

Quotation/Contract No. W251100001801
Date of 2025-11-06
Commodity FAK
Containers and Cargo 1 x 40' HIGH CUBE

1 Export Positioning Address

Please provide accurate address information. Address information is subject to verification by the Carrier.

2

Company Name

Street Number (o...

Address Supplement (optional)

Postal Code (optional)

City

Contact person to confirm positioning

Name (optional)

Phone number (optional)

Empty Containers Positioning

Do you have a loading reference?

Loading reference not needed

Container Positioning Details

Positioning Date

Positioning Time (optional)

Special Requirements

04*. Containers Positioning (Will be available in case an Inland CH was added)

1. Here will be displayed the form to insert the details related to Export Positioning Address
2. Company Name, Street and City are mandatory fields

DG Yes



DG Yes

1. Select DG Yes and options will be displayed
2. Is necessary to insert the UN number
3. Options will be visible and ready to continue with the next step, select the vessel.

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1 Dangerous Goods

Does cargo contain Dangerous Goods?

Yes
 No

UN Numbers

Please add all UN numbers that specify your Dangerous Good shipment. ⓘ

⚠ For non-DG quotation or contract number additional fee apply when DG is being added

No items on the list yet

+ Add Dangerous Good

2 Dangerous Goods Classification

ⓘ All UN Numbers in the booking must be declared under the same IMDG Code Amendment.
For non-DG quotation or contract number additional fee apply when DG is being added

IMDG Code ... UN Number
42-24 2345 X Q

Select UN Number from the table:

UN Number	Proper Shipping Name	IMO Class	Packing Group	Variant	Variant Description
<input type="radio"/>	2345-BROMOPROPYNE	3	II	-	-

Rows per page: 5 1 of 1

Cancel Continue

3 Dangerous Goods

Does cargo contain Dangerous Goods?

Yes
 No

IMDG Code Amendment

ⓘ All UN Numbers in the booking must be declared under the same IMDG Code Amendment.
In order to change previously selected IMDG Code Amendment you must first remove all assigned UN Numbers.

IMDG Code Amendment
42-24

UN Numbers

Please add all UN numbers that specify your Dangerous Good shipment. ⓘ

⚠ For non-DG quotation or contract number additional fee apply when DG is being added

◇ 3-BROMOPROPYNE
UN 2345 • Class 3 • Packing II • IMDG 42-24 X

+ Add Dangerous Good

DG Yes



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Configurator Step 1 of 2: Cargo Information

Cargo Item 1
40' HIGH CUBE

HS Code (optional) Cargo description Cargo Weight

Cargo DG 15000 kg

Dangerous Goods Information
Cargo contains dangerous goods.

Assign UN Number

+ Add Cargo Item

1

Configurator Step 2 of 3: Dangerous Goods

2

UN 2345

Dangerous Goods Description
UN 2345 - 3-BROMOPROPYNE

General Information

UN Number	Proper Shipping Name (PSN)	IMDG Class
2345	3-BROMOPROPYNE	42-24
IMO Class	Sub hazard 1	Sub hazard 2
3	-	-
Packing Group (PG)		
II		

Marine Pollutant (MP) Limited Quantity (LQ) Excepted Quantity (EQ)

Select Select Select

In case the DG cargo item is subject to the reportable quantity requirements of the USA (49 CFR 172.101 Appendix A - List of Hazardous Substances and Reportable Quantities) please enter an additional booking information in the "Additional DG Information" field.

Packaging

Outer Pack. Quantity Inner Pack. Quantity UN Packaging Code

Enter count... Select Select

Inner Packaging Material

Select

Weights

DG Gross Weight DG Net Weight

15000 kg Enter count... kg

Temperature Unit in °C

Flash Point (FP) °C

Enter exact value °C

Emergency Contact Information

Emergency Service Provider Country code Phone number

Select Enter number Enter number

Enter Emergency Service Provider Name

Type...

Emergency Service Provider Contract Reference

Enter the Contract Reference

Additional DG Information and Other Requests

General Comments (optional)

Enter Comments...

0 / 999

Cancel Continue

DG Yes

- Assign the DG
- Insert the details

Booking Acknowledgement



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Booking Acknowledgement

1

1 Your booking requires additional time for processing.
You may leave this page and we will notify you via email once the processing is complete.

Your Booking

Your booking number: 23772837

2

[Request New Booking](#) [Duplicate Booking](#)

3

Help us improve our service

How was your experience with the New Booking solution?



Additional Services - Complete Your Booking

4



Shipping Guarantee

Secure a spot for your container on the desired vessel and protect your shipment from any rollovers with just a few clicks.

[Buy Shipping Guarantee](#)

Booking Acknowledgement

1. The Instant booking status will be displayed: Confirmed, Additional time to review or Rejection (Including the reason) will be here.
2. Number of the shipment and the options to copy this request and start a new booking.
3. Feedback section
4. Additional Valued Added Services possibles to purchase after the booking request.