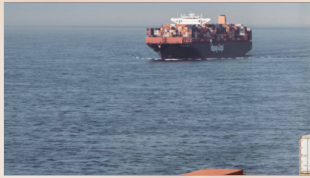
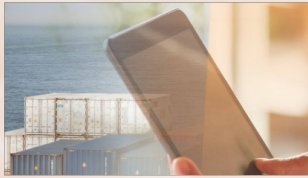


# India – We've got you covered and are here for you...

Getting a quote, making a booking or tracking your shipment – you can do all that and more with us ONLINE. In fact, that's the easiest way to do business with us



Get your **Quick Quote**



Make your **booking**



View your **shipment**



Secure your **container spot**



Obtain a **Sea Waybill**



Purchase **additional freetime**

## Benefits of online business:

- ✓ Availability **24/7**
- ✓ **Easy to use** and efficient working tools
- ✓ **Fast** and convenient process
- ✓ **Flexible integration** into your workflow
- ✓ Increased **transparency**
- ✓ High data **quality**

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## How to reach us

- For customer inquiries, we encourage customers to use **email** as the primary method to contact our Customer Service teams. We are monitoring our emails and answering them as fast as possible.
- Only for **urgent escalations**, please **use phone calls**. However, please note that we are experiencing high call volumes and longer than normal waiting times.

## Booking and Documentation

- We invite you to use our e-tools ([Web-Booking](#) and [EASI](#)) for submitting Bookings and Shipping Instructions.
- For vessel/container/booking status and sailing schedule related information, please visit our [Online Business](#) section on our Hapag-Lloyd website.
- For faster B/L release at destination, under current COVID-19 conditions, we encourage you to switch from Original B/L to Seaway B/L. For any assistance, please reach out to our customer service and documentation team.

## Import Documentation

- Please use ODeX platform to upload your Import Seaway Bills of Ladings for quick release of E-Delivery Order.
- To know the available options for Delivery Order releases for OBLs, please contact our Customer Service Import Desk.

## Counter

- Our Counters remain operational as follows: Mumbai\*, Nhava Sheva, Goa, Gandhidham, Mundra, Ludhiana\*, Chennai, Mangalore, Kochi and Kolkata\*.  
*\*on rotational days for limited hours*

## Supporting your supply chain with more connection options for your cargo

To know more about our alternate sailing options, please click [here](#)

## Want increased flexibility with lower costs and minimized delays? Check out our Delay In Transit (DIT) option for your cargo from India

To know more about our Delay In Transit program, please click [here](#)

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