

NCA - Empty Return Depots "Calgary"

(effective January 17th, 2025)



Note: Off hire instructions supersede the below empty return information

<offhirecanada@hlag.com>

Container Type	PRO-FORMANCE	CN Calgary Logistics Park under RV *** 613229155	CPKC ** Rail Bill ** link to online form is at the bottom
20' General	X		
20' Std and High Open Tops		X	
20' Flat Rack		X	
20' Reefer		X	
40' Reefer		X	
40' General			X
40' High Cube	X		
40' Std and High Open Tops		X	
40' Hard Top		X	
40' Flat Racks		X	
45' General			X
Damaged 20' General			X
Damaged 20' Std and High Open Tops		X	
Damaged 20' Flat Rack		X	
Damaged 20' Reefer		X	
Damaged 40' Reefer		X	
Damaged 40' General			X
Damaged 40' High Cube			X
Damaged 40' Std and High Open Tops		X	
Damaged 40' Hard Top		X	
Damaged 40' Flat Racks		X	
Damaged 45' General			X

REMARKS:

All Hapag-Lloyd units are to be returned FREE OF ANY AND ALL DEBRIS/DUNNAGE/RESIDUAL.

Damages include hanger containers

DO NOT return empty **SHIPPER OWN** containers to any of the above mentioned areas.

EMPTY RAIL BILLING ONLINE FORM

<https://www.hapag-lloyd.com/en/services-information/offices-localinfo/north-america/canada/local-info/empty-rail-billing-form.html>

All equipment issues or diversions please contact HL Equipment Department at:

[British Columbia/Alberta: CanadaReleaseWest@hlag.com](mailto:CanadaReleaseWest@hlag.com)

[Nova Scotia/New Brunswick/Newfoundland: Maritimes.Release@hlag.com](mailto:Maritimes.Release@hlag.com)

[Quebec/Ontario/Manitoba/Saskatchewan: CanadaReleaseEast@hlag.com](mailto:CanadaReleaseEast@hlag.com)

[Reefers across Canada: ReeferRelease@hlag.com](mailto:ReeferRelease@hlag.com)