

NCA - Empty Return Depots "Saint John, New Brunswick"
(effective January 1st, 2025)



Note: Off hire instructions supersede the below empty return information.

<offhirecanada@hlag.com>

Container Type	RIPETIDE	DP World Saint John for all imports ** drop gensets at RIPETIDE**
20' General		X
20' Std and High Open Tops		X
20' Flat Rack		X
20' Reefer		X
40' Reefer	X	
40' General		X
40' High Cube		X
40' Std Open Tops		X
40' Std and High Open Tops		X
40' Hard Top		X
40' Flat Racks		X
45' General		X
Damaged 20' General		X
Damaged 20' Std and High Open Tops		X
Damaged 20' Flat Rack		X
Damaged 20' Reefer		X
Damaged 40' Reefer	X	
Damaged 40' General		X
Damaged 40' High Cube		X
Damaged 40' Std and High Open Tops		X
Damaged 40' Hard Top		X
Damaged 40' Flat Racks		X
Damaged 45' General		X

REMARKS:

All Hapag-Lloyd units are to be returned FREE OF ANY AND ALL DEBRIS/DUNNAGE/RESIDUAL.

Damages include hanger containers

DO NOT return empty SHIPPER OWN containers to any of the above mentioned areas.

EMPTY RAIL BILLING ONLINE FORM

<https://www.hapag-lloyd.com/en/services-information/offices-localinfo/north-america/canada/local-info/empty-rail-billing-form.html>

All equipment issues or diversions please contact HL Equipment Department at:

[British Columbia/Alberta: CanadaReleaseWest@hlag.com](mailto:CanadaReleaseWest@hlag.com)

[Nova Scotia/New Brunswick/Newfoundland: Maritimes.Release@hlag.com](mailto:Maritimes.Release@hlag.com)

[Quebec/Ontario/Manitoba/Saskatchewan: CanadaReleaseEast@hlag.com](mailto:CanadaReleaseEast@hlag.com)

[Reefers across Canada: ReeferRelease@hlag.com](mailto:ReeferRelease@hlag.com)